

Certification Letter for Victim of Family Violence for Waiver of Electric and Telephone Service Deposit

This letter serves to certify that _____ (Name of Applicant for Electric and/ or Telephone Service) is a victim of family violence as defined in Texas Family Code §71.004, and therefore has demonstrated satisfactory credit for the purposes of establishing electric and telephone service.¹

Requirement of deposit must be waived for the above named customer for electric service with an affiliated Retail Electric Provider or Provider of Last Resort and for telephone service with a Dominant Certificated Telecommunications Utility.

The following Certifying Entity has determined that the above named Applicant is a victim of family violence as defined in Texas Family Code § 71.004. (Only one certifying entity is required.)

Family Violence Center (Agency name): _____

Treating Medical Personnel (Name of clinic/ hospital): _____

Law Enforcement Personnel (Specify division): _____

Office of Attorney General (Specify division): _____

Office of Texas District or County Attorney (Specify division): _____

Texas Equal Access to Justice Foundation Grantee²
(Name of grantee): _____

By my signature I certify that the above named Applicant has been determined to be a victim of family violence as defined in Texas Family Code § 71.004 and I am qualified to make that determination.

Signature

Date

Printed name

Telephone number

Job Title

¹The Applicant has met the criteria in P.U.C. Substantive Rules §25.478 (a)(3)(D) and /or §26.24 (a)(1)(B)(iv), respectively, applicable to affiliated Retail Electric Providers, Providers of Last Resort, and Dominant Certificated Telecommunications Utilities.

² Free civil legal services providers funded by the Texas Equal Access to Justice Foundation.
www.txiolta.org

TEXAS AFFILIATED RETAIL ELECTRIC PROVIDERS:

<u>A-REP</u>	<u>Letter of Guarantee Fax</u>	<u>POLR Fax</u>
Reliant	(800) 563-0120	same
CPL Retail Energy	(866) 791-4331	same
WTU Retail Energy	(866) 791-4331	same
First Choice	(866) 896-7311	same
TXU Energy	(800) 556-6753	same
TXU SESCO	(800) 556-6753	same
Sharyland Utility	(956) 664-1903	same

DOMINANT CERTIFICATED TELECOMMUNICATIONS UTILITIES:

<u>DCTU</u>	<u>Fax Number</u>	<u>Company Contact</u>
SBC	800-540-6379	Karen Bevill
Verizon	512-370-4275	Lisa McLaughlin
Sprint	888-436-7836	Kaye Failor
Valor	972-373-1812	Cynthia AyRes

RESOURCES FOR VICTIMS OF FAMILY VIOLENCE

LITE-UP Texas (Low –Income Telephone and Electric Utility Program):

This program provides discounts on the electric and telephone bills for customers who receive SSI, Food Stamps, Medicaid, federal public housing assistance, or Low Income Energy Assistance Program (LIHEAP) *or* who qualify based on their income. For more information and to apply for LITE-UP Texas, call (866) 454-8387 or go to:

<http://www.puc.state.tx.us/ocp/assist/liteup/index.cfm>.

Link Up Program:

The Link-Up program significantly reduces the cost of installation of telephone service. The customer must request the Link-Up discount from the telephone company when they are seeking new service or moving. For more information go to:

<http://www.puc.state.tx.us/ocp/assist/linkup/linkup.cfm>

Waivers of Deposit for Gas Service:

Waivers of deposit for gas service are also available to victims of family violence. To receive a waiver form, call the Texas Council on Family Violence at: (800) 525-1978 or you may download the form at: <http://www.tcfv.org/WaiverofGasServiceDeposit.pdf>.