

BLUE RIDGE
LEGAL SERVICES, INC.

STATISTICAL CASE SERVICES

AND

OUTCOMES REPORT

FOR

2005

BRLS 2005 CASE OUTCOME MEASUREMENTS HIGHLIGHTS

BRLS staff and volunteer attorneys achieved the following outcomes for low-income clients during 2005:

Debtor Relief and Consumer Issues

Obtained 67 bankruptcy discharges, discharging \$1,798,416 in debts while recovering \$4,124 in garnished wages.

Stopped or reduced debt collection actions against 43 clients, avoiding \$120,090 in debts and recovering \$3,599 in payments.

Averted repossession for 1 client.

Avoided deficiency judgments for 1 client, avoiding some \$5,690 in claims.

Quashed 24 garnishments, liens, or levies, returning over \$27,000 in wages or property to the clients.

Defeated 1 illegal sales contract, avoiding judgment of \$3,308 for our client.

Enforced warranties for 3 clients.

Repaired one client's credit record.

Avoided a utility termination for 3 clients.

Assisted 54 clients with consumer matters outside of litigation, including recoveries of \$2,365.

Provided advice and counsel or referral to 505 clients on debtor and consumer issues.

Family-Related Issues

Obtained guardianships or adoptions for 18 families.

Obtained child custody orders for 37 clients, including over \$6,500 in monthly child support benefits and over \$34,500 in lump sum support.

Preserved child visitation rights for 12 clients.

Obtained divorces or annulments for 406 clients, including financial benefits of some \$179,000 in lump sums and \$4,000 in monthly benefits.

Prepared Separation Agreements for 29 clients, including \$23,000 in financial benefits.

Established paternity for 1 child.

Obtained court protection for 27 victims of domestic violence, together with \$2,800 in monthly support.

Obtained, preserved, or increased child support for 4 clients of \$1,777 in monthly support and \$10,635 in lump sum support.

Obtained, preserved, or increased spousal support for another 6 clients, including \$47,143 in lump sum awards and \$1,700 in monthly support.

Obtained a reduction in child support for 5 clients of over \$33,000.

Assisted 7 clients with family matters outside of litigation.

Provided advice and counsel or referral to 1083 other clients on family-related issues.

Access to Health Care Issues

Obtained, preserved, or increased Medicaid benefits for 19 clients, worth over \$51,000 in lump sum benefits and almost \$15,000 in monthly benefits.

Prevented denial of rights to 4 nursing home residents.

Obtained access to health care for 4 clients.

Advised or referred 25 clients on health care issues.

Assisted 18 clients with health care matters outside of litigation.

Housing Issues

Prevented evictions for 27 families, while successfully defending claims for \$7,000 in charges.
Delayed eviction for 26 families, while successfully defending claims for almost \$6,000 in charges.
Prevented denial of one public housing tenant's rights.
Avoided foreclosure for 3 clients.
Obtained access to housing for 1 family.
Avoided illegal charges imposed by landlords on another 23 families, saving nearly \$56,000.
Overcame denial of 1 tenant's rights under the lease.
Restored 5 families' access to their personal property.
Obtained assistance in development of affordable housing for 3 families.
Provided non-litigation advocacy on behalf of 28 households in housing-related issues.
Provided counsel and advice or referral to 270 other clients with housing-related problems.

Other Public Benefit Issues

Obtained, preserved, or increased food stamps for 3 families.
Obtained SSI and Social Security disability benefits for 12 clients, securing \$55,847 in lump sum benefits and \$3,575 in monthly benefits, and waiving over \$25,000 in overpayments.
Obtained, preserved, or increased unemployment compensation benefits for 10 clients, with financial benefits of over \$18,000.
Obtained Veterans benefits for 1 client of \$7,226 in lump sum and \$484 in monthly benefits.
Provided non-litigation advocacy on behalf of 15 households in benefit-related issues.
Provided counsel and advice to 59 other clients with public benefit issues.

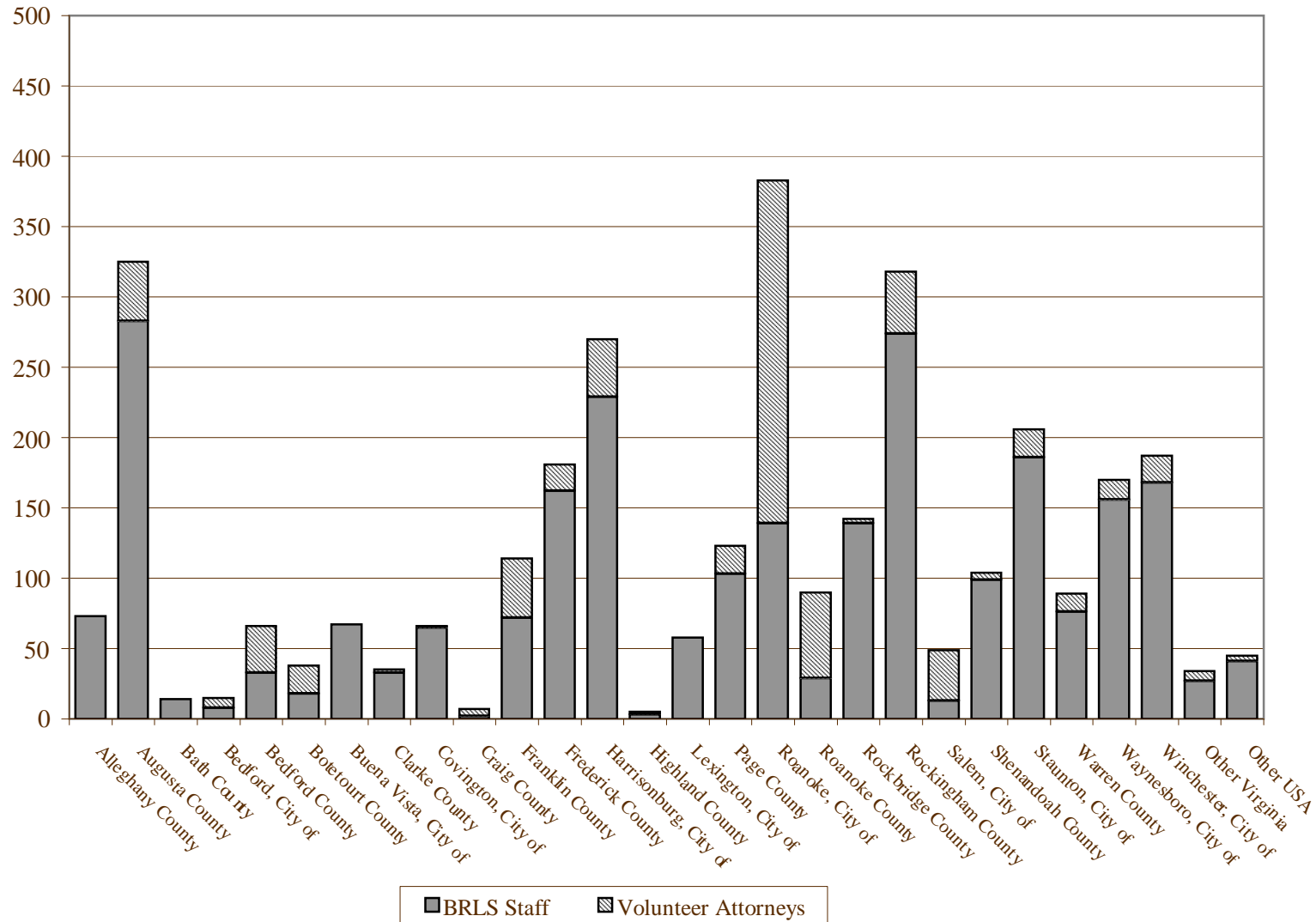
Miscellaneous Matters

Obtained back wages for one client.
Obtained an appropriate special education plan for one student.
Advised 3 clients regarding education issues.
Assisted 4 clients outside of litigation in addressing education issues.
Advised 7 clients regarding employment issues.
Avoided the removal of children from one client's home.
Advised one client on juvenile's rights issues.
Restored drivers' licenses for 4 clients.
Advised 14 clients on civil rights issues.
Prepared wills for 63 clients.
Prepared 79 living wills, powers of attorney, or health care proxy documents.
Provided representation for 17 clients in unsuccessful affirmative litigation.
Provided representation for 26 clients in unsuccessful defensive litigation.
Successfully defended two clients against claims for \$444,000.
Assisted a nonprofit organization with structural issues.
Overall, achieved outcomes that benefited over 8800 low-income people, including affirmative lump sum recoveries of \$388,396; affirmative monthly recoveries of \$32,819; avoidance of \$2,736,346 in lump sum debts or damages; and avoidance of \$5,594 in monthly obligations.

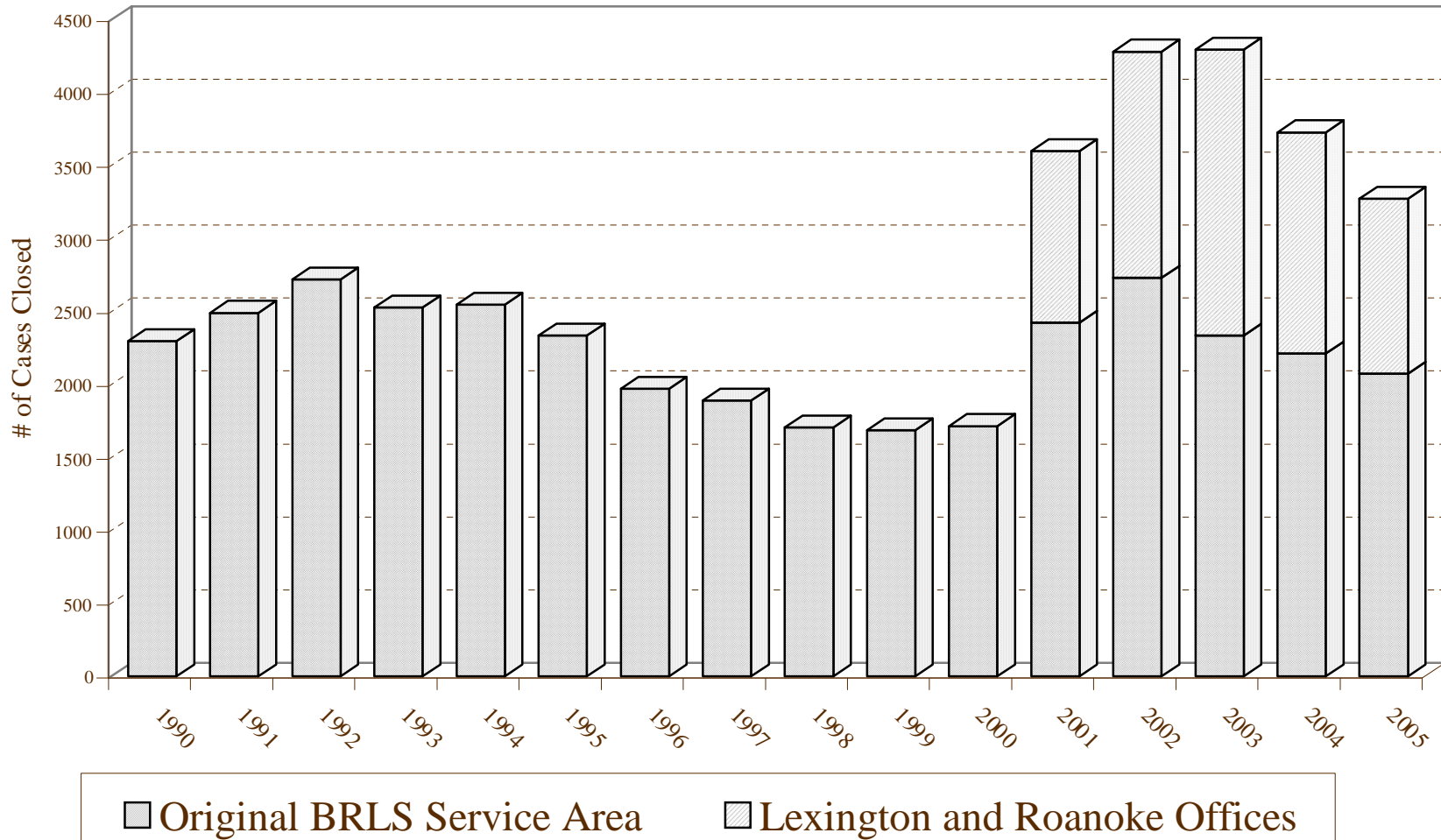
Cases Closed By Locality - 2005

Locality	BRLS Staff	Volunteer Attorneys	Totals
Alleghany County	73	0	73
Augusta County	283	42	325
Bath County	14	0	14
Bedford, City of	8	7	15
Bedford County	33	33	66
Botetourt County	18	20	38
Buena Vista, City of	67	0	67
Clarke County	33	2	35
Covington, City of	65	1	66
Craig County	2	5	7
Franklin County	72	42	114
Frederick County	162	19	181
Harrisonburg, City of	229	41	270
Highland County	3	2	5
Lexington, City of	58	0	58
Page County	103	20	123
Roanoke, City of	139	244	383
Roanoke County	29	61	90
Rockbridge County	139	3	142
Rockingham County	274	44	318
Salem, City of	13	36	49
Shenandoah County	99	5	104
Staunton, City of	186	20	206
Warren County	76	13	89
Waynesboro, City of	156	14	170
Winchester, City of	168	19	187
Other Virginia	27	7	34
Other USA	<u>41</u>	<u>4</u>	<u>45</u>
TOTALS	2570	704	3274

Cases Closed by Locality 2005

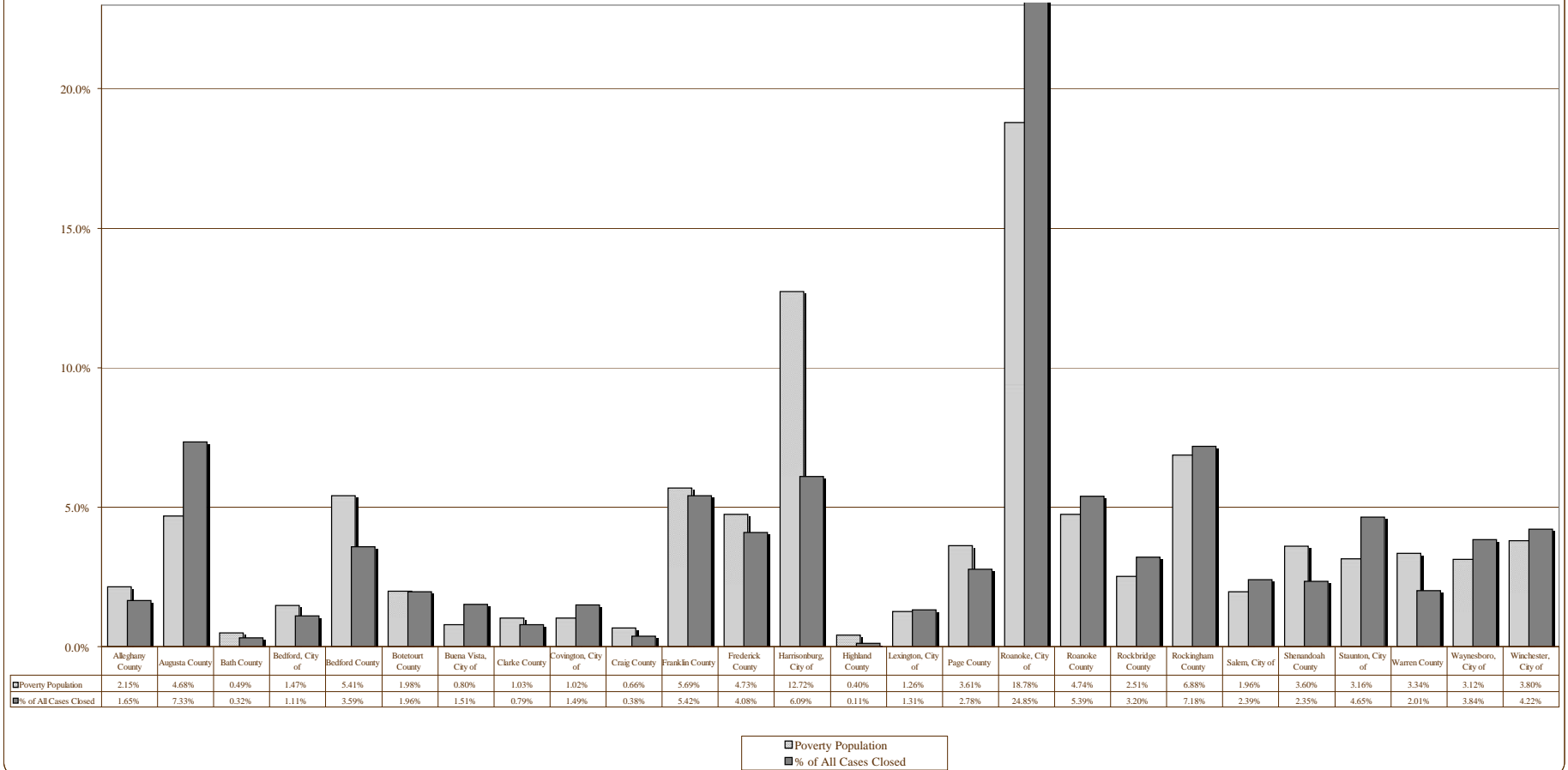


Total Cases Closed Annually 1990-2005

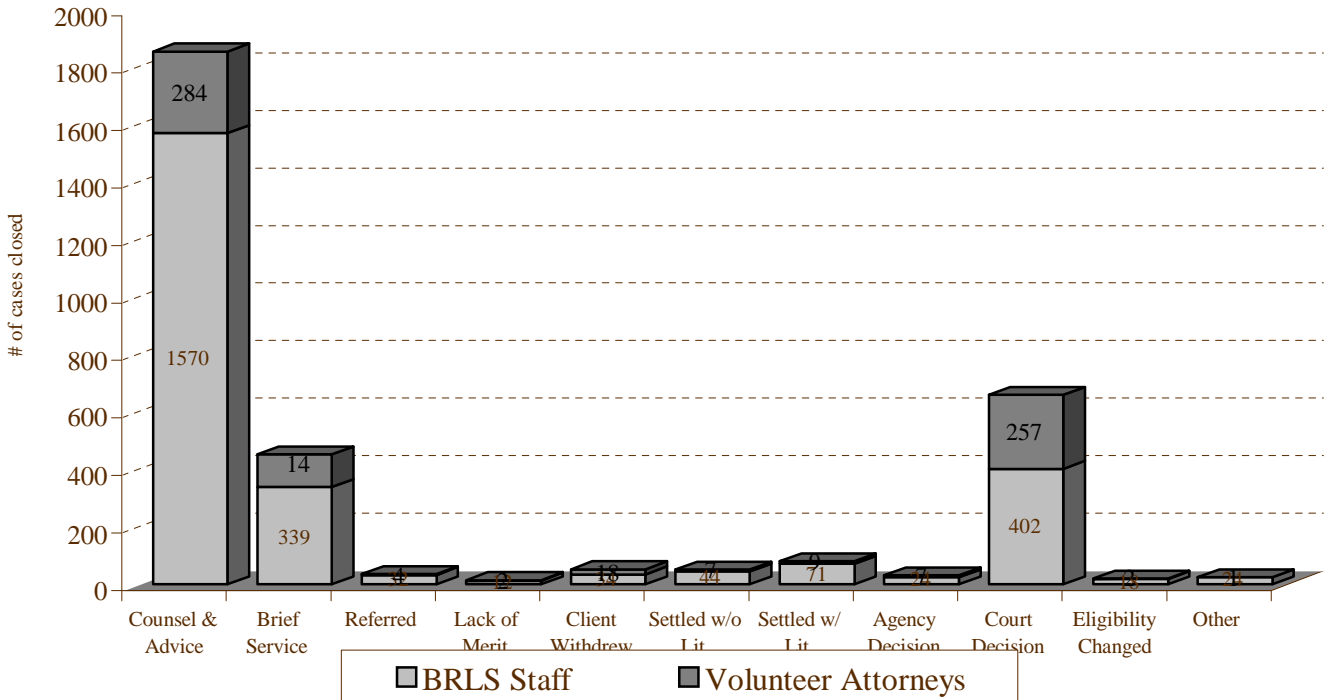


Distribution of Services by BRLS and LASRV Combined Compared to Poverty Population in 2005

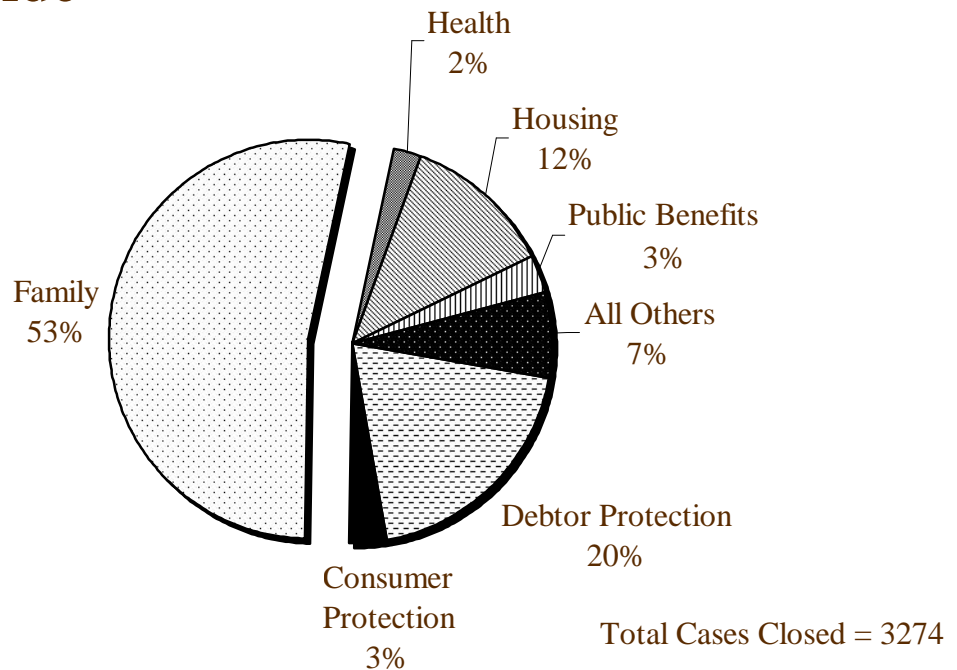
% of Total Service Area



Types of Services Rendered Programwide 2005

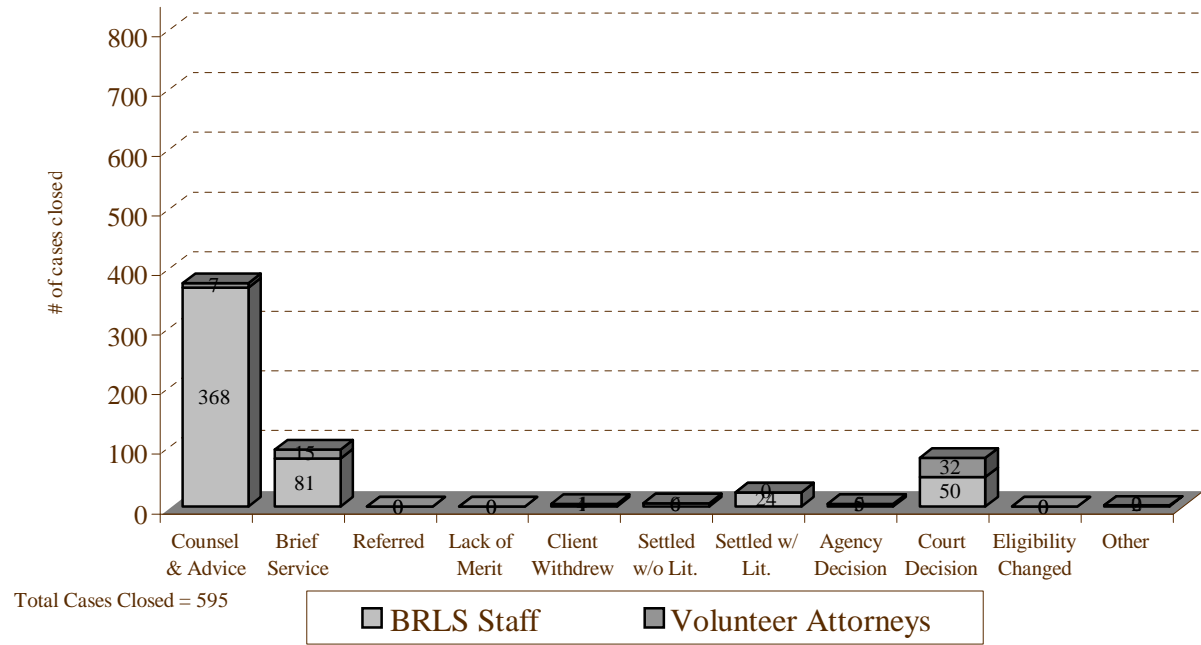


Cases Closed by Legal Category Programwide 2005



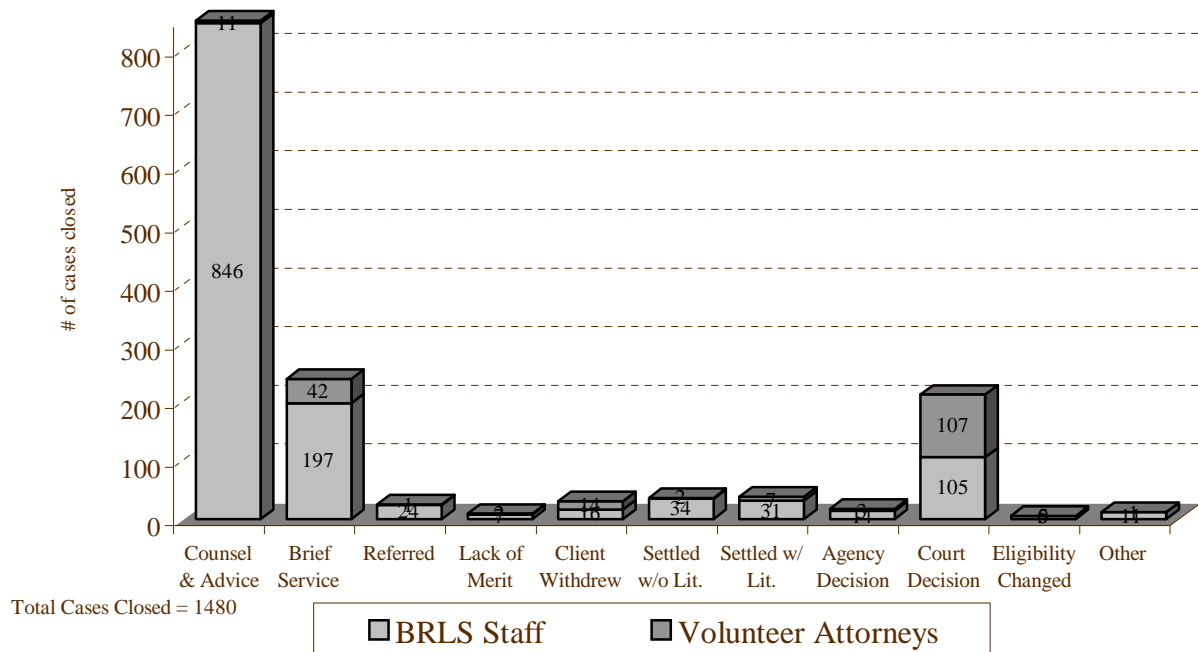
Winchester Office: Types of Services

2005



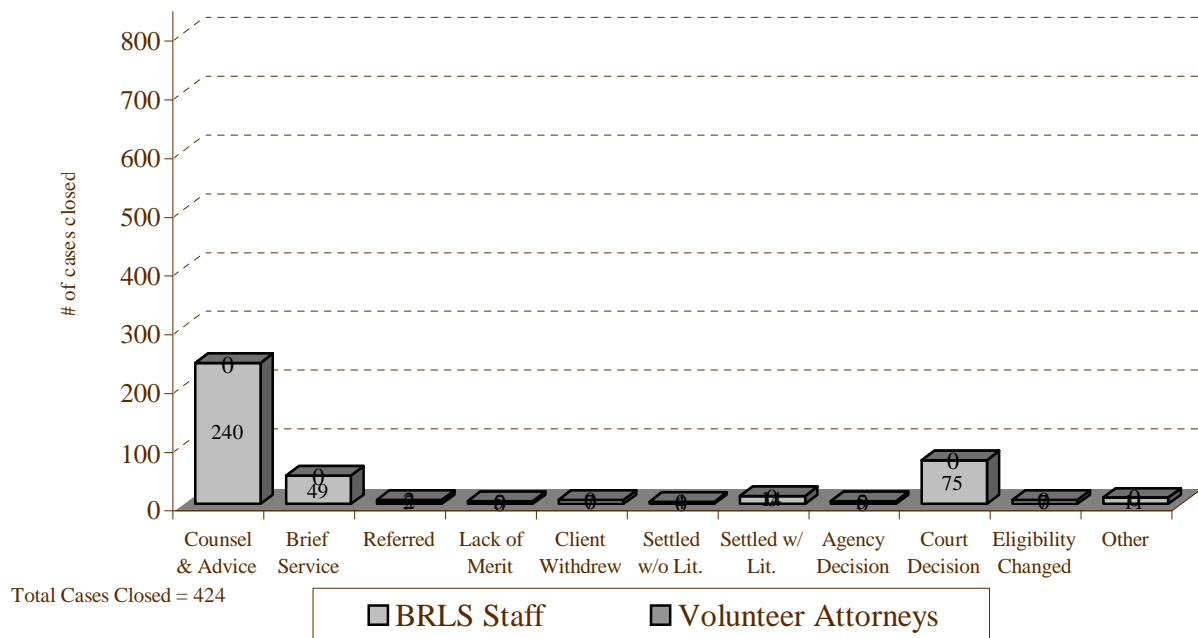
Harrisonburg Office: Types of Services

2005



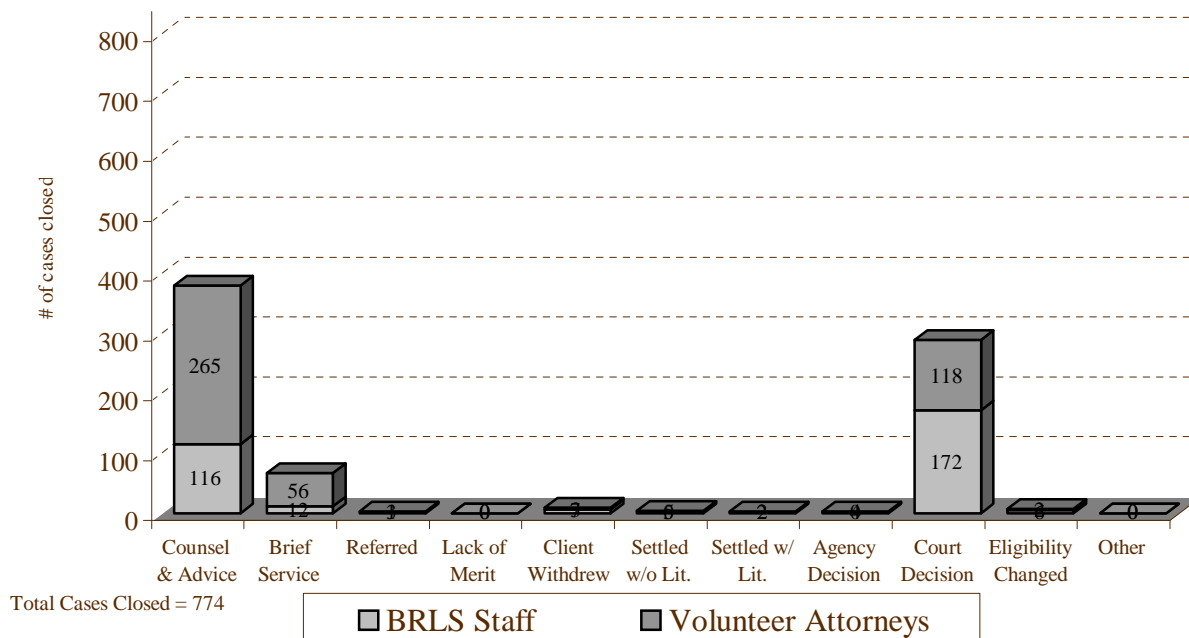
Lexington Office: Types of Services

2005



Roanoke Office: Types of Services

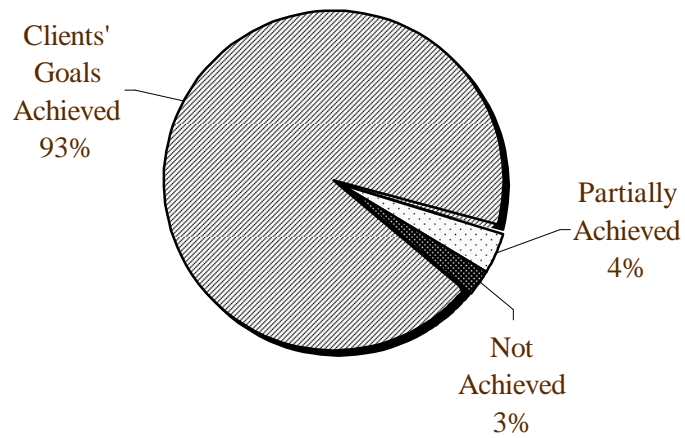
2005



Outcome of Cases Involving On-Going Representation* 2005

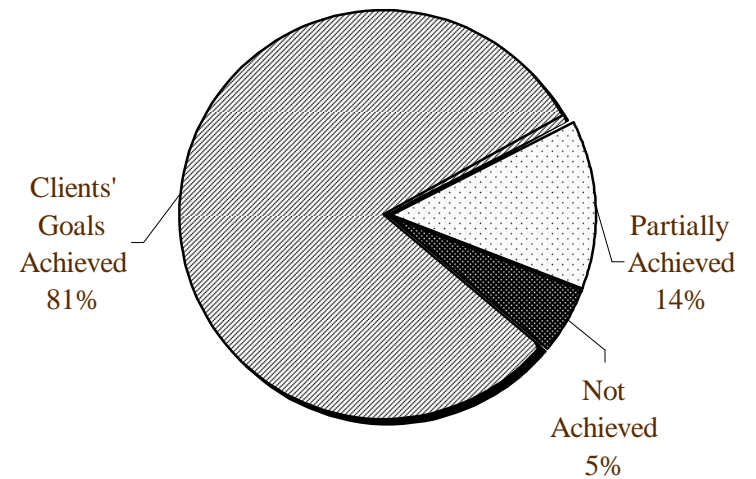
Volunteer Attorneys

Total Cases = 269



BRLS Staff

Total Cases = 502



*Includes negotiated settlements, court & administrative hearing decisions (does not include discontinued cases).