

What is the CAEP?

The City-Assisted Evacuation Plan (CAEP) is a program designed to help people who have no means of evacuating on their own. This may be due to financial need, unreliable or no transportation, or homelessness. If you feel you may be eligible for the CAEP, call the City's 311 hotline or the 800 numbers listed on the back of this brochure and answer the phone survey. If you are eligible for the CAEP, you will be notified via postcard and your information kept in a database for registration during evacuation.

Important information for CAEP Users:

- If any information changes after you have registered, please call 311 to update these changes.
- Bring identification with you when you evacuate including State-issued license or ID card. If you do not have any documentation, you will NOT be turned away.
- Bring only 1 small carry-on bag per person (no more than 45" total dimensions). Pet carriers, purses, and diaper bags will not count as your one bag.
- Bring your medicines and prescriptions (must be in their original bottles or packages).
- Bring important papers for safekeeping.
- Bring cash with you. Banks at evacuation locations may be unable to process debit or credit cards. Bring a book of checks to use.

- Those with special medical physical or psychological needs should consult physicians, counselors, home health care agencies, and service providers to arrange care where they are going.
- The elderly, mobility-impaired and those that need medical resources should go to a CAEP senior center for evacuation pickup. These have mobility access and are staffed to assist people with non-routine concerns. All others should report to a general pickup point listed inside.
- Those transported to special needs shelters will only be allowed to bring one caretaker with them.
- If you bring a pet during CAEP, it must have ID, collar, leash, be up to date on vaccines, and have any needed medications.

• NO WEAPONS, ALCOHOL, OR DRUGS WILL BE ALLOWED. ALL SUCH ITEMS WILL BE CONFISCATED.

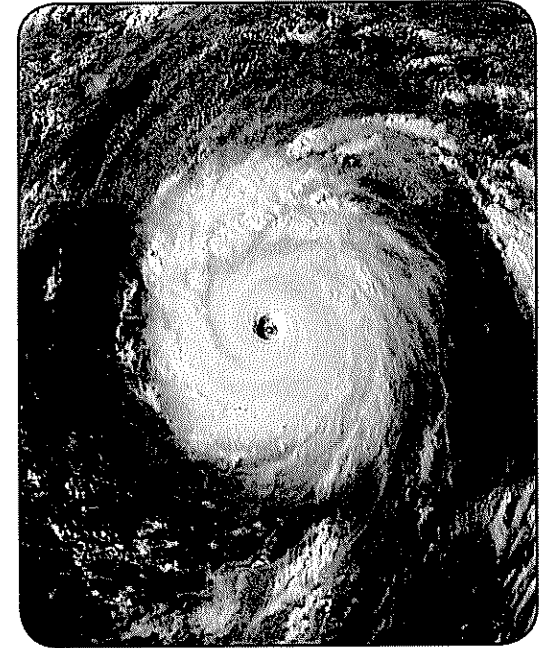
For more information on the CAEP or emergency planning:
311

1-877-286-6431
1-800-981-NOLA (TTY)
www.nolaready.com

To register for the city emergency alert system:
www.nolaready.info

or
text message NOLA4U

City Assisted Evacuation Plan (CAEP)



A Guide to
Accessing the CAEP

ONE
NEW ORLEANS

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C. Ray Nagin, Mayor