

LANGUAGE ACCESS SURVEY and EVALUATION

Washington Coalition for Language Access

June 16, 2006

This conference seeks to continue to expand access to interpreter/translator services in Washington State. In order to do that we are asking you to tell us what services you have in place and where we should focus our efforts. Please fill out the attached survey and evaluation. Please also list which agencies you would prioritize in your area to improve language access. Finally, please tell us what additional materials we should provide to help you in this work.

1. Does your agency have a written LEP policy? (If yes would you be willing to share a copy by fax or email?) _____

2. What interpreter/translator resources does your agency use? (Please describe if there are any languages or situations for which you do not have enough resources)

3. Do you provide training for staff working with interpreters and cultural competency? (If yes would you be willing to share a copy by fax or email?)

4. Do you have a system for evaluating whether your interpreter services are adequate and for evaluating the policy? (If yes would you be willing to share a copy by fax or email?)

5. Are there agencies in your area that you would like to see improve their services? (If yes, please list the agency and the services that need improving)

6. Did this conference meet your expectations? ___ Yes. ___ No (If no, please tell us why not.)

7. When we meet again in September what additional materials/resources would you like us to provide?

<i>Last Name</i>	<i>First Name</i>
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Agency: <hr/>	
Address: <hr/>	
City <hr/> State <hr/> Zip <hr/> Telephone Number: (<hr/>) <hr/>	
Fax Number (<hr/>) <hr/> E-Mail Address: <hr/>	
Type of services your office provides:	
<input type="checkbox"/>	Law Enforcement/Prosecutors
<input type="checkbox"/>	Advocacy & Legal Service Providers
<input type="checkbox"/>	Social and Medical Treatment Providers
<input type="checkbox"/>	Government Agencies
<input type="checkbox"/>	Interpretation & Translation
<input type="checkbox"/>	Courts
<input type="checkbox"/>	Other (Please describe) <hr/>