

Hotlines



This list is a work in progress. Please send additions to ao'grady@nycbar.org

Please note: most of the hotlines listed provide help in English and Spanish.

Click on the links below to be taken to the hotlines for that issue:

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General Legal Information and Advice

City Bar Justice Center Legal Hotline – 212-626-7383 Monday through Friday, 9am to 1pm & Tuesdays and Thursdays, 3:30pm to 5:30pm (NYC only) [\[Back to Top\]](#)

Public Benefits

For Public Benefits information available from the Office of Temporary and Disability Assistance (State Social Services), including information about food stamps, HEAP, temporary assistance, call: 1-800-342-3009.

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Crime Victims

New York State Crime Victims Board – 1-800-247-8035
For the Hearing Impaired – TTY 1-888-289-9747

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Issues with Debt, Credit, Frozen Bank Accounts, Etc.

NEDAP's NYC Financial Rights Hotline - (212) 925-4929, Tuesday & Wednesday 12pm to 3pm, Thursday, 12pm to 2pm (NYC only) [\[Back to Top\]](#)

Disability

Alzheimer's Association 24/7 Helpline - 1-800-272-3900 or TDD 1-866-403-3073. Provides information and support to people with memory loss, caregivers, health care professionals and the general public. The Helpline can also give you referrals to local community programs, services and ongoing support.

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Domestic Violence, Rape, and Other Crimes

New York State Coalition Against Domestic Violence - 1-800-942-6906. Statewide, 24-hour hotline.

National Domestic Violence Helpline - 1-800-799-SAFE (7233).

Safe Horizon's Domestic Violence Hotline – 1-800-621-HOPE (4673). NYC only, 24-hour hotline.

National Teen Dating Abuse Helpline – 1 866 331-9474 and 1 866 331-8453 TTY.

Safe Horizon's Crime Victims Hotline – 1-866-689-HELP (4357) (NYC only, 24-hour hotline)
Safe Horizon's Rape, Sexual Assault & Incest Hotline – 212-227-3000 or 866-689-HELP (4357). NYC only, 24-hour hotline.

NYC Anti-Violence Project (specifically for the LGBTQ Community) – 212-714-1141. NYC only, 24-hour hotline.

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Family Law (other than Domestic Violence)

LIFT - (212) 343 -1122. Monday through Friday, 9am to 5pm (Statewide)

Child Abuse Hotline number at the New York State Central Register for Child Abuse and Maltreatment - (800) 342-3720

New York State Child Support Helpline - 1 888 208-4485

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Education

Advocates for Children – 866-427-6033, Monday through Thursday, 10am to 4pm (NYC only)

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Foreclosure

HOPE NOW Hotline – 888-995-HOPE (4673). Statewide, 24-hour hotline for homeowners who feel they have been the victim of a Loan Modification scam.

Center for New York City Neighborhoods (CNYCN) - 311 or 646-786-0888 (NYC only)

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Housing

Housing Court Answers - 212-962-4795, Monday through Thursday 9am to 5pm, & Fridays 9am to 1pm (NYC only).

LawNY Fair Housing Enforcement Project (FHEP) - 1-866-671-FAIR (3247). Hotline for housing discrimination complaints from anywhere in the 14-County LawNY service areas. [Click here for a list of the 14 counties covered.](#)

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Immigration

New York State Immigration Hotline: 1-800-566-7636 Monday through Friday, 8am to 6pm (Statewide)

USCIS Free Legal Advice Hotline for Detained Immigrants: The toll free number, (855) 448-6903, will allow detained individuals to contact federal immigration authorities if they believe they may be victims of the crime, or if they are U.S. citizens or residents being unlawfully detained. The hotline is available 24 hours a day, seven days. Translation services in several languages will be provided.

Legal Aid Society's Haitian Temporary Protected Status (TPS) Hotline - 1-888-284-2772, Monday through Friday, 9am to 5pm

Rapid Response Network Hotline - (1-800-308-0878) has been launched for migrants in New York and New Jersey to call at the time of contact with Immigration and Customs Enforcement (ICE)

Immigrant Defense Project Hotline for people or families of those facing in detention and/or facing deportation - (212) 725-6422 Tues & Thurs 2-4:30 (nationwide)

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Health

Office of the Attorney General Healthcare Helpline - 1-800-428-9071

Community Health Advocates Hotline - 888-614-5400. Monday to Friday, 9am-5pm. Operators answer questions regarding health insurance (Medicaid, Family Health Plus, Child Health Plus, Medicare, commercial insurance, the uninsured, etc) and health access. They can also help find insurance, dispute insurance company denials, and help people with medical and hospital bills they can't afford.

NY Health Options/Medicaid Helpline – 1-800-541-2831

Medicare Rights Center – 1-800-333-4114 (Statewide)

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Social Security Administration (for SS Retirement, Disability, and SSI Benefits)

Social Security Administration - 1-800-772-1213, Monday through Friday, 7am to 7pm (TTY number, 1-800-325-0778)

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Unemployment Benefits

Legal Services NYC Unemployment Insurance Project – (646) 442-3332 (NYC only)

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Veterans

Department of Veteran Affairs – 1-877-222-VETS (8387)

For Veterans Benefits information - 1-800-827-1000

Since March 2010, VA has offered a toll-free telephone number, staffed around the clock by trained professionals, to help homeless Veterans, their families and at-risk people. The number is 877-4AID-VET (or 877-424-3838).

Is there someone to call if a veteran is in crisis or at risk of suicide? Veterans and their loved ones can call 1-800-273-8255 and Press 1 or chat online at www.VeteransCrisisLine.net to receive free, confidential support 24 hours a day, 7 days a week, 365 days a year, even if they are not registered with VA or enrolled in VA health care.

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Crisis Counseling

1-800-LIFENET - 1-800-543-3638. (For NYC Only). LifeNet provides free professional help with an emotional crisis, substance abuse problems, and suicide counseling. You can call 24 hours per day/7 days per week. Information also can be found online at www.800LIFENET.org.

National Suicide Prevention Hotline – 1-800 273-8255.

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