• **Apply by phone for FEMA assistance only:**
  o Call 1-800-621-FEMA (1-800-621-3362).
  o People with speech and hearing disabilities can call 1-800-462-7585 (TTY).
  o For those who use 711 or Video Relay Service (VRS), call 1-800-621-3362.

• **To apply online go to:** [www.disasterassistance.gov](http://www.disasterassistance.gov) and click on Apply Online

**BEFORE YOU BEGIN, HAVE ALL OF THE INFORMATION BELOW AVAILABLE:**

• **Information Checklist**

  Before starting your application, you, your co-applicant or a minor in your home must be a U.S. citizen, non-citizen national or qualified alien. Please have a pen and paper and the following information ready:

  **Social Security Number**

  If you do not have a Social Security number, please [apply for a Social Security number](https://www.disasterassistance.gov), then visit DisasterAssistance.gov or call FEMA at 1-800-621-3362 to complete your disaster application. Your household may still be able to receive assistance if there is a minor in the household who is a U.S. citizen, non-citizen national or qualified alien with a Social Security number.

  **Insurance Information**

  Describe the type(s) of insurance coverage you have, such as homeowners, flood, automobile, mobile home insurance, etc.

  **Damage Information**

  Describe your damages caused by the disaster, including the type of disaster (flood, hurricane, earthquake) and type of dwelling (mobile home, house) or vehicle (car, boat).

  **Financial Information**

  Provide your family's total annual household income, before taxes, at the time of the disaster.

  **Contact Information**

  Give FEMA the address and phone number where the damages happened and the address and phone number where you can be reached after the disaster.

  **Direct Deposit Information (optional)**

  If you are approved for assistance and want your funds deposited directly into your bank account, provide your banking information. This includes:

    o Bank name
    o Type of account (ex: checking, savings, etc.)
    o Routing number
    o Account number