SNAP (FOOD STAMPS) INFORMATION FOR INDIVIDUALS AND FAMILIES AFFECTED BY THE RECENT WILDFIRES

HOT FOOD WAIVER

- **Who it applies to:** anyone who receives SNAP benefits
- **When:** 8/16/23 – 9/14/23
- **What:** The U.S. Department of Agriculture approved a temporary waiver that will allow SNAP participants in Hawaii to buy hot foods with their benefits. Under normal circumstances hot foods cannot be bought using SNAP benefits but they may now be through the duration of this temporary waiver. Hot foods may be purchased at SNAP authorized retailers.

REPLACEMENT SNAP:

- **Who it applies to:** those who received SNAP before the wildfires, live in one of these zip code areas (Hawaii Island: 96743, 96755; Maui: 96753, 96761, 96768, 96788, 96790), AND lost food purchased with SNAP benefits due to the wildfires
- **When:** deadline to apply is 9/15/23
- **What:** Individuals and families who lost food purchased with SNAP benefits due to the recent wildfires may apply for additional benefits to replace the food items that were destroyed. The amount may not exceed the individual or family’s monthly benefit amount for the month of August. To apply, call the Public Assistance Information Line 1-855-643-1643 or visit the processing center in your area. The address for the Maui Processing Center is 54 High St. #125 Wailuku, HI 96793, fax # 808-984-8333 and email MauiPC@dhs.hawaii.gov.

DISASTER SNAP (Pending)

- **Who it applies to:** those who live in a disaster area AND have disaster related temporary shelter expenses, evacuation or relocation expenses, food loss after a disaster, lost or no access to income, costs to replace personal or household items, clean up expenses, or have experienced personal injury.
• **When**: TBA

• **What**: Individuals who are affected by the recent wildfires may qualify for Disaster SNAP benefits. You can qualify even if you do not normally receive or qualify for regular SNAP benefits. If you qualify, you will be issued funds to help meet your food needs for 30 days on an Electronic Benefit Transfer (EBT) card.

**NORMAL SNAP (Non-Disaster related)**

• **Who it applies to**: Low-income and needy households

• **When**: The State of Hawaii Department of Human Services continues to take these applications on an ongoing basis.

• **What**: The Supplemental Nutrition Assistance Program helps eligible low-income households buy food. SNAP benefits are put onto an Electronic Benefit Transfer (EBT) card each month. SNAP can be used at any grocery store. You will need to meet certain income limits in order to qualify. You can apply by calling 1-855-643-1643, visiting their local processing center or by applying online at pais-benefits.dhs.hawaii.gov.

**REPLACING AN EBT CARD**

• If your EBT (SNAP benefit) card was lost or destroyed, you can request a replacement by calling the Public Assistance Information Line 1-855-643-1643 or visit the processing center in your area. The address for the Maui Processing Center is 54 High St. #125 Wailuku, HI 96793, fax # 808-984-8333 and email MauiPC@dhs.hawaii.gov.