WHAT IS MEDIATION?

Mediation is an informal private process in which a trained neutral party help the parties discuss, define, and resolve their dispute without going to court. In mediation the mediator does not make the decisions for the parties in dispute.

Benefits of Mediation?

- A Mediation Session is a private & informal process.
- Mediation discussions are not open to the public.
- Pay a nominal filing fee.
- Many cases are resolved in one (1) session.
- Each session last approximately three (3) hours.
- Parties in dispute are empowered to identify and explore ideas to find a solution that best meets their needs.
- Mediators help create a written agreement that both parties can work with.

WHAT TYPES OF CONFLICTS CAN BE MEDIATED?

American Disability Association

Adult Diversion Restitution – (First time offenders) Assault, Harassment, Criminal Property Damage & Terroristic Threatening

Civil Rights Complaints

Consumer / Merchant – Faulty Merchandise, Refunds, Exchanges, and Outstanding Debts.

Divorce – Visitation (Time Sharing), Children, Property Division.

Domestic – Problems involving Family members.

Juvenile – Fights, Vandalism.

Landlord / Tenant – Security Deposits, Repairs, Damages.

Neighbor – Noise, Pets, and Other Nuisances

Schools – Peer disputes Special Education etc…

Small Claims – Money, Personal Property, Credit Card

Real Estate / Condominium – Association conflicts e.g., Contract interpretation; C.C. & R, or By-Laws

HOW TO SET UP MEDIATION?

Contact the KEO Mediation Program (808) 245-4077
Extension # 237

We will coordinate the Mediation Session. Contact the other party and Schedule a convenient time to meet.

Prior to the first meeting, parties are encouraged to have possible solutions and or written information that may help to achieve a resolution that may meet their needs related to the dispute.

Each session may last no more than approximately three (3) hours.

Mediators do not give advice.

If the parties agree on a resolution, the agreement is put into writing and signed by all the parties.
HOW DO I PREPARE FOR A MEDIATION?

- An effective Mediation requires communication & participation.
- Be respectful, cooperative & flexible.
- Seek an agreement, don’t lay blame or revenge.
- Listen carefully to others to understand their needs.
- If relevant bring the necessary documents to the mediation.
- Mediation will help the parties identify their interest and think about solutions.

NOTES:

Majority of cases consists of one (1) Mediation Session only.

A nominal administration fee is assessed per party, based on the each parties annual income.

A Mediation Session may be waived. To be considered for an Administration Fee Waiver an application must be completed and approved by the KEO Administration Officer.

WHO ARE THE MEDIATORS?

Kaua‘i Economic Opportunity, Inc. Mediation Program is fortunate to have a group of trained mediators who come from different backgrounds and professions.

They are trained to help guide individuals who are in a dispute by using the mediation process.

The mediators volunteer their services in support of KEO’s Mediation Program.